

best for planning
Basic Presentation

## Agenda

Basics

Methodology

3 People

4 Markets

5 Media

Future Prospects, Evaluation and Contact

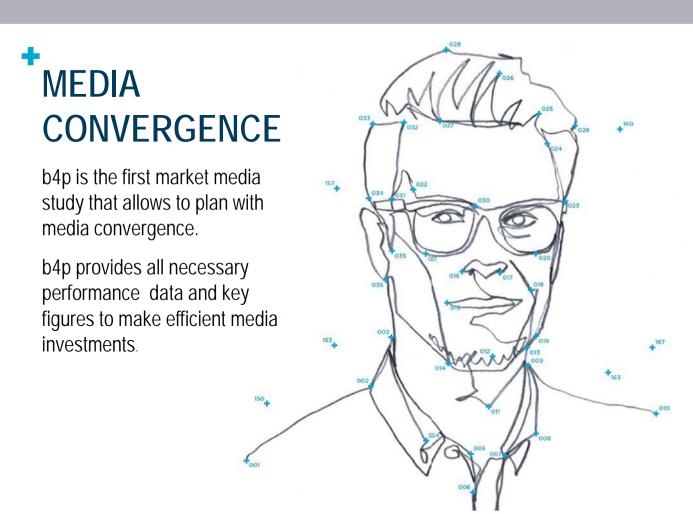
# 2016 Interlink data in a meaningful way best for planning. **BASICS**

## Information is the Key!

Facts are essential for complex decision making. best for planning has them.



#### Good reasons for best for planning



30,190 surveyed consumers German-speaking resident population over 14 years of age in Germany

Representative for 69.56 million people

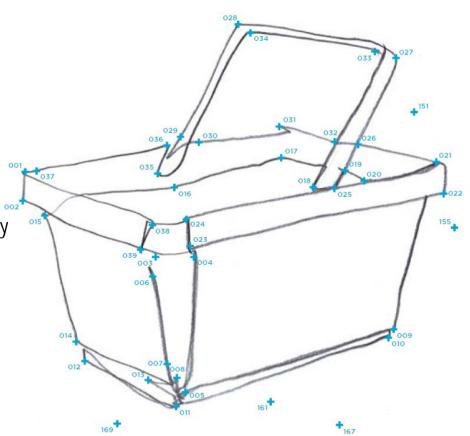


#### Good reasons for best for planning

**MARKETS** 

b4p explains markets and reveals market trends.

Apart from covering all advertising-relevant markets, b4p also enables detailed analyses in a number of sectors due to its tremendously high number of cases.



2,400 brands

120 market sectors

15 advisor sections

41 interest in product information

57 brand relevance sections 10 sector typologies

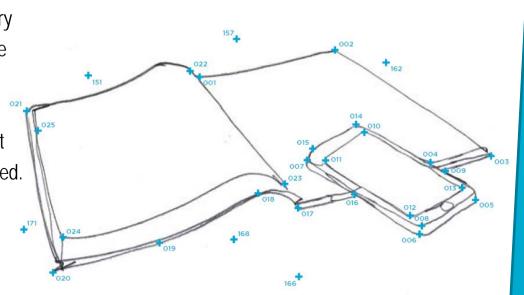


#### Good reasons for best for planning

# MEDIA

b4p makes media transparent.

For the first time in the history of market media surveys, the use of online and mobile websites was not only determined by interviews but was also technically measured.



177 magazine titles 66 booking units of daily newspapers 784 websites 316 mobile offers 181 apps Cross medía 11 TV stations brand reach § radio combinations poster cinema

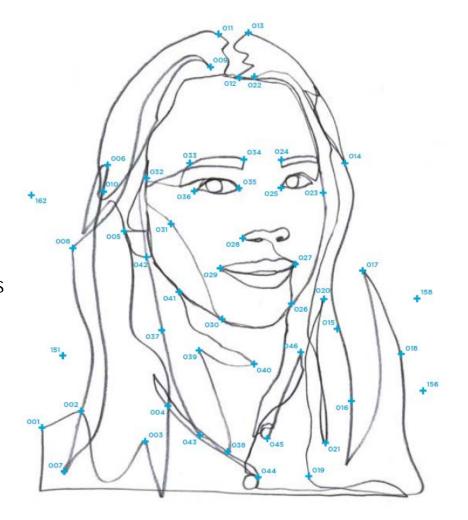


#### Good reasons for best for planning

# PEOPLE

b4p converts people into target groups.

The survey pinpoints everything that used to disappear behind hard numbers of demographic data: interests, motivations, attitudes and needs.



150 attitudes
10 changes in life
60 leisure activities
18 aspects of life
26 target group models







**METHODOLOGY** 



## Multi-Source Approach

#### b4p provides outstanding quality

Survey (Face-to-Face Inhome) n = 30,190

### CAPI/CASI

(Computer Assisted Personal Interview) (Computer Assisted Self Interview) Demographic characteristics, interest in information, media usage















SAB

(self-completion questionnaire)

Use of product, brand usage and loyalty, acquisition intention, availability in the household, attitudes to markets etc.















Online parallel wave n = 8,393 Online-survey

Technical measurement

Significant contents from the CAPI/CASI, particularly media surveys and socio-demographics

Tracking of stationary and mobile media use



Mobile







## Methodology

#### First-class quality standards

## \* SAB & CAPI/CASI

Universe: German-speaking resident population over 14

years of age in Germany (69.56 Mio.)

Sampling: ADM sampling, random address selection

Number of cases: 30,190 cases

Institutes: GfK Media & Communication Research,

IFAK,

**Ipsos** 

Survey Period: September 2014 until April 2015

September 2015 until April 2016

Field model: approx. 15,000 cases/year

Rolling system: consolidation of two years

outcomes into one edition

## \* Online parallel wave

Universe: German-speaking resident population over 14

years of age in Germany (69.56 Mio.)

Sampling: Stationary use: 8,393 cases

Mobile use of websites & apps: 4,023 cases

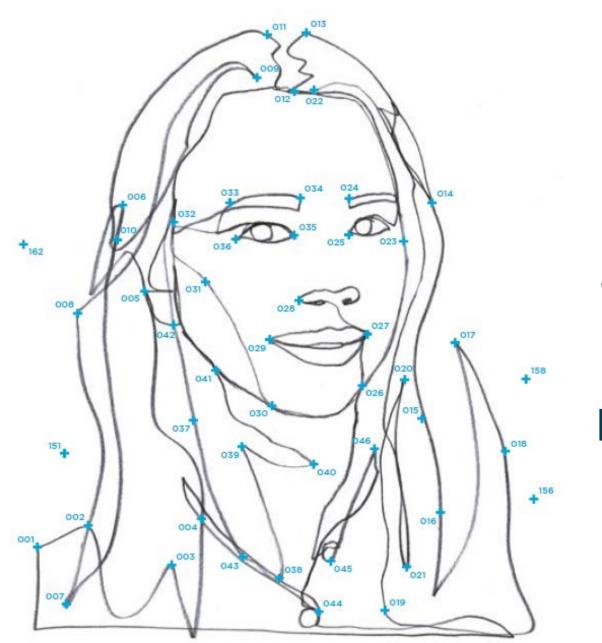
Institutes: GfK SE

Survey Period: January 2015 until March 2015

January 2016 until March 2016

Panel: GfK Crossmedia Link







## People

#### **Demographics**

## Interviewee

Age

Sex

Nationality

Religious affliation

Marital status

Body mass index, height, weight

## Life situation

Stages of life Life cycles

## Household

Household size

Main income earner

Household management

Children/grand children in household

Family members in need of care

Net household income

Real disposable income

## Occupation

School-leaving qualification/ occupational training

Occupation

Professional status

Personal income

Commercial sector

## Residential area

Size of village, town or city

Nielsen areas

Nielsen metropolitan areas

Government districts

Federal states

**Urban/Administrative district** 

## Mobility

Away from home

Use of transportation

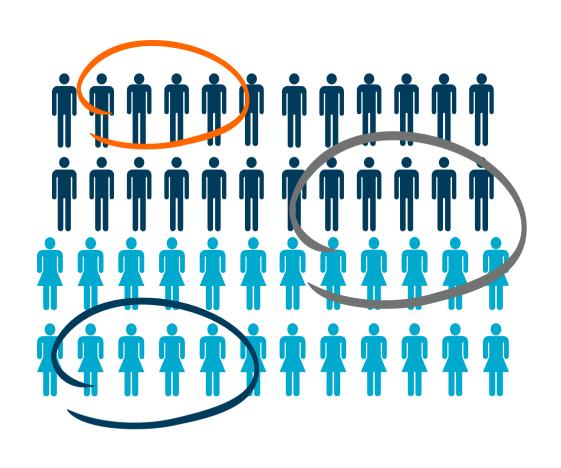
Public transport

Commuting



## Demographic Target Groups

b4p facilitates various target group and life style analyses













## Interests, Needs and Motivations Change

b4p takes up social developments and current trends









- Nutrition types (et al. vegetarian, flexitarian, vegan)
- Additional leisure activities: doing sports, baking, cooking
- Use/Intention of use of: wearables, connected cars, smart home, online supermarkets, music and video streaming services
- Booking through online accommodation operators
- Statement on use of scents
- Statements on the topic mobile communications
- Statements on financial topics
- Statements on harmony of body and soul
- Interest in topics in magazines for puzzles, competitions, horoscopes
- Interest in information and brand price/awareness for dental and oral care, erotic products/erotic aids

... and much more

New in b4p 2016



## Psychographic Characteristics

What's behind the demographics?



Aspects of life

Large circles of friends
Personal success
Sound environment
Individuality
Fun and friends
...







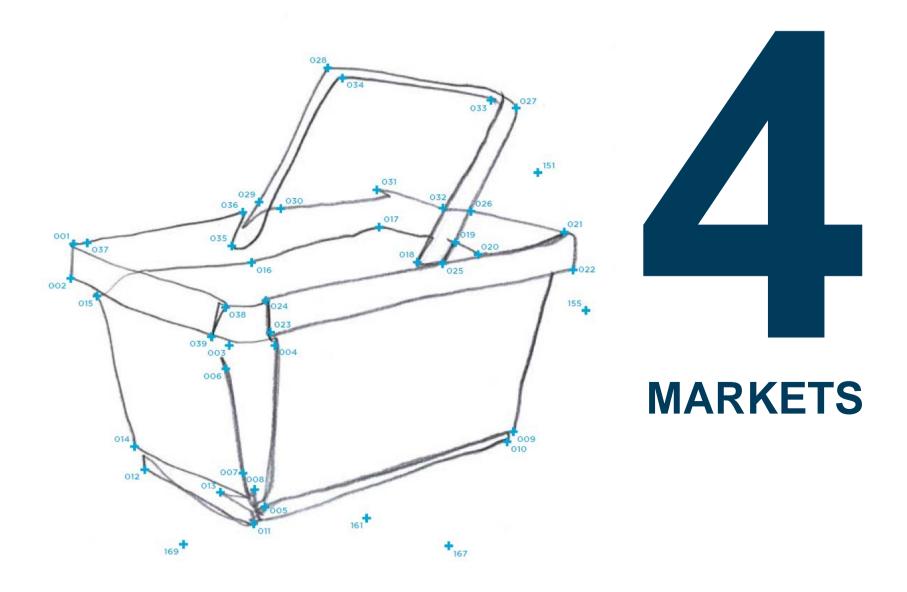
## Psychographic Target Groups

b4p reveals what's behind the demographics



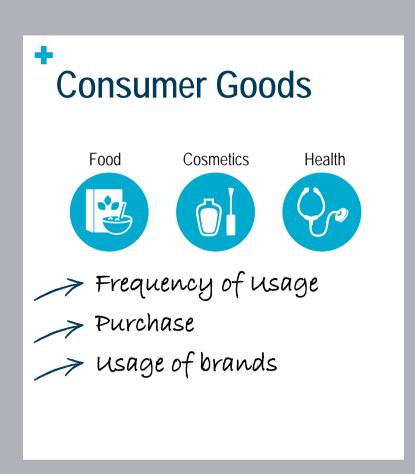
- + SIGMA-Milieus®
- + Sinus-Milieus®
- Limbic®-Types
- Personality Factors
- + Interest Horizons
- **+ The Lohas** (Lifestyle of Health and Sustainability)
- + The New Alphas





#### Markets and Market Trends

b4p represents all markets relevant for advertising...





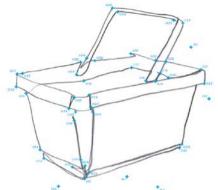


## Comprehensive Features

... and uncovers consumer behaviour in Germany.









## Representation of Brands

#### Important basis for many analyses

Diversity and relevance for planning are the most important criteria for market descriptions.

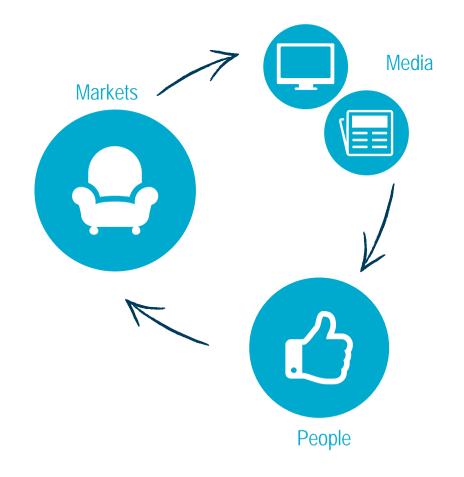
Brands were included depending on their **size** and **relevance** for advertising:

All big-players of every market

Minimum basis (number of cases) for designation depending on the market, generally 1% or 300 cases

Advertising brands preferred

Primarily umbrella brands, subbrands only if they are perceived as independent by the interviewee





#### Markets and Brands

#### Annual updates of brands





### New brands in...

Cola drinks

Energy drinks, sport/fitness drinks

Beer mix drinks

Non-alkoholic beer/light beer

Coffee pads/capsules

Mobile providers

Cameras/photo equipment

Fashion/clothing

Jewellery

Fast-food restaurants

Online travel operators/accomodation operators

... and many more

New in b4p 2016

## Market-Based Target Group Models

Who is the consumer? b4p provides answers.











## **Brand Loyalty**



#### **Enquiries**

How many different brands does a target group use in a specific product sector?

How many brands are used in a product sector on average?

How many other brands do consumers use in the same product sector, i.e. how loyal are they to their brand?



### Calculation of "brand loyalty"

The number of brands used is calculated for every product sector and for every interviewee.



#### Presentation of "brand loyalty"

- Average number of brands used in total (loyalty in total)
- Average number of brands used by every individual target group
- Analysis in categories for the use of brands (number of consumers who use 1-3 or 4-5 etc. other brands)



## Construct type Smart Shopper



### **Definition Smart Shopper**

Hybrid consumers who attach importance to the brand as well as to the price:

"I attach importance to the price as well as the brand"

No bargain hunters (looking for offers in the lowest price segment)



#### Compilation

Compilation based on 57 market related queries about price/brand orientation by a sum scale of the respective occurrence "I attach importance to the price as well as the brand"



#### **Assessment**

- **Top 10**: upper 10 per cent of this scale (affirmation in at least 37 of 57 instances)
- **Top 20**: upper 20 per cent of this scale (affirmation in at least 30 of 57 instances)



## Sector Typologies











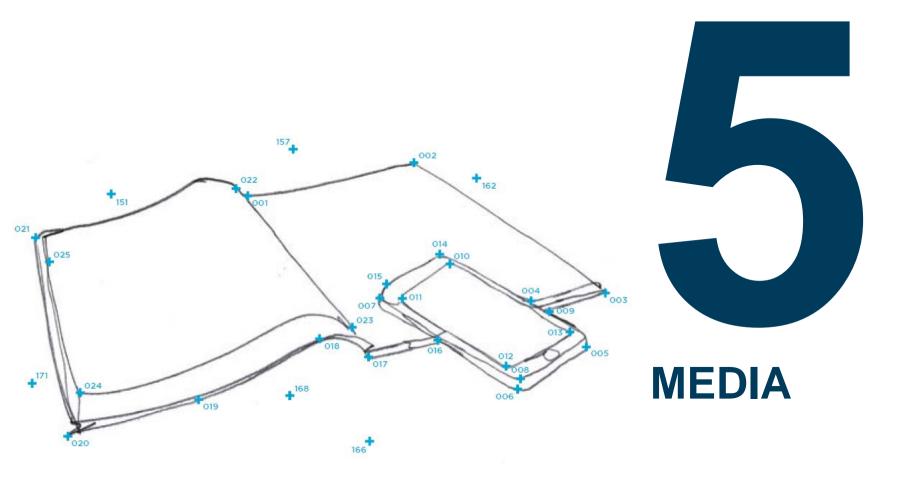












## Media in b4p 2016



177 Magazines, Reader circle



784 Websites, 499 Booking units



Cinema



66 Booking units of daily newspapers



316 Mobile Sites/ MEWs



Radio



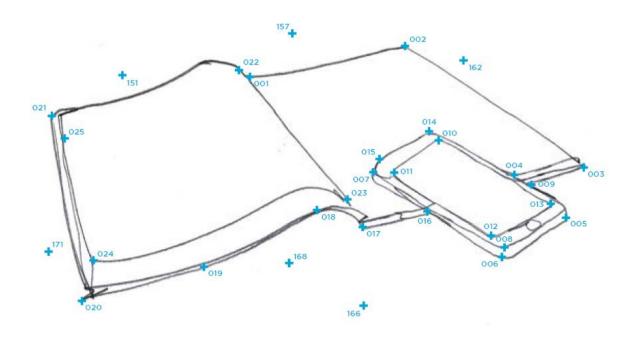
Posters



181 Apps



11 TV stations



## Representation Requirements

Print representation is based on value determining studies



Representation requirements for print media

Magazines suitable for ma (Mediaanalysis)

- Registration and representation in the ma
- Adjustment to ma

Magazines not suitable for ma (such as Corporate Publishing)

- Representation in the AWA and minimum number of cases
- Adjustment to AWA

Status as a licensee Relevance for the advertising market



## Reach Adjustments

#### Reach is adjusted to established values wherever possible

## "ma-World"

#### Adjustment to ma

- Print
- **→** TV
- Radio
- Posters
- Cinema

### Not "ma-World"

#### Adjustment to AWA

- ♣Free titles, Corporate Publishing
- ♣Title which are published less often than monthly

#### No Adjustment

- ♣ Websites (without representation in ma internet)
- ♣ Mobile use of Smartphone, MEWs
- Apps



Reach adjustments are up-dated regulary



#### Cross Media Brand Reach



#### Representation of cross media brand reach

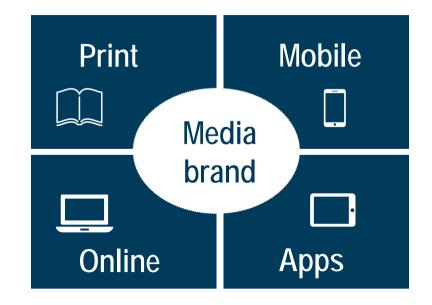
All published components of media brands, as far as they are represented in the survey, are merged into a "cross media brand reach"

#### Requirements for the evaluation:

- Print coverage + additional media type (Online, Mobile, App)
- Perceivable brand image from consumer's point of view

#### Performance data:

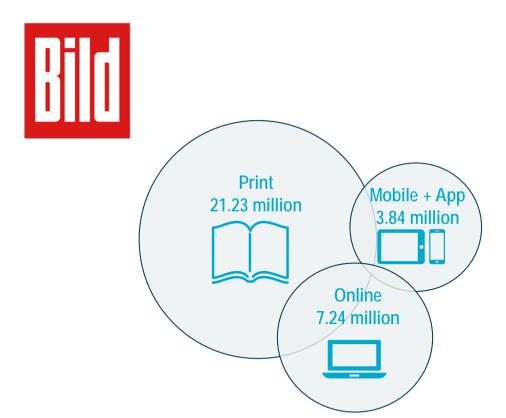
- User per day for daily newspapers
- User per week for daily newspapers and weekly magazines
- User per month for all magazines published at least once a month



#### Defined time horizon:

Brand reach is presented in b4p for a defined time horizon (daily, weekly, monthly). In this process, the reach of included brands are converted into the respective time horizon. The standard for the shortest unit of time is the publication frequency of the print media. For print media, the reach of all items which are allocatable to the respective period apply.





Net reach BILD: 27.88 million

(time horizon: week)

#### Overlapping

(on weekly basis)

		in iviio.
•	BILD DEUTSCHLAND GESAMT (Print) / BILD.de (Internet)	2.19
•	BILD DEUTSCHLAND GESAMT (Print) / BILD (Mobile + App)	1.55
•	BILD.de (Internet) / BILD (Mobile + App)	1.23
•	BILD DEUTSCHLAND GESAMT (Print) /	
	BILD.de (Internet) / BILD (Mobile + App)	0.53

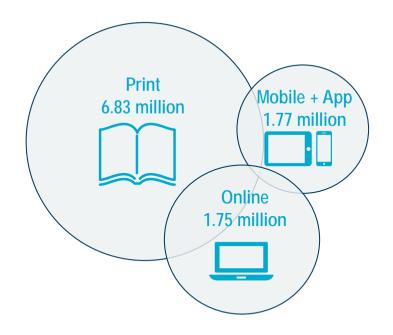
BILD Print: reader per issue BILD DEUTSCHLAND GESAMT (6x) + BILD am SONNTAG BILD.de (Internet): stationary online usage (Big Screen)

BILD (Mobile+App): mobile usage bild.de/MEW as well as via apps



:.. \ \ / : -





Net reach stern: 9.51 million

(time horizon: week)

#### Overlapping

(on weekly basis)

		III WIIO.
•	stern (Print) / stern.de (Internet)	0.29
•	stern (Print) / STERN (Mobile + App)	0.33
•	stern.de (Internet) / STERN (Mobile + App)	0.28
•	stern (Print) / stern.de (Internet) / STERN (Mobile + App)	0.06

stern Print: reader per issue stern

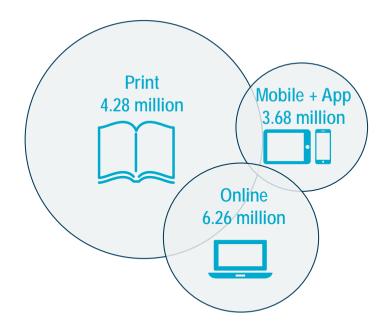
stern.de: stationary online usage (Big Screen)

STERN (Mobile + App): mobile usage stern.de/MEW as well as via apps



in Mio





Net reach Focus: 12.76 million

(time horizon: week)

#### Overlapping

(on weekly basis)

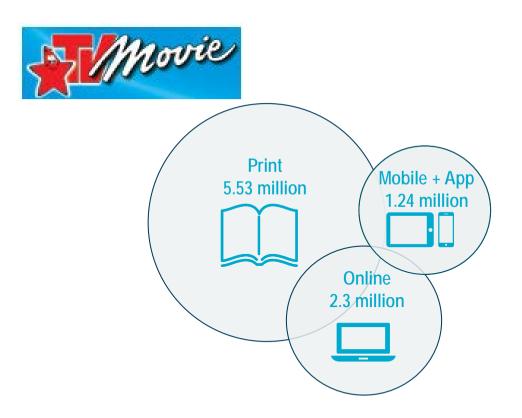
	in Mio.
<ul> <li>Focus (Print) / focus.de (Internet)</li> </ul>	0.51
<ul> <li>Focus (Print) / Focus (Mobile + App)</li> </ul>	0.39
<ul> <li>focus.de (Internet) / Focus (Mobile + App)</li> </ul>	0.64
<ul> <li>Focus (Print) / focus.de (Internet) / Focus (Mobile + App)</li> </ul>	0.08

Focus Print: reader per issue Focus

focus.de: stationary online usage (Big Screen)

Focus (Mobile + App): mobile usage focus.de/MEW as well as via apps





#### Net reach TV Movie: 8.15 million

(time horizon: month)

#### Overlapping

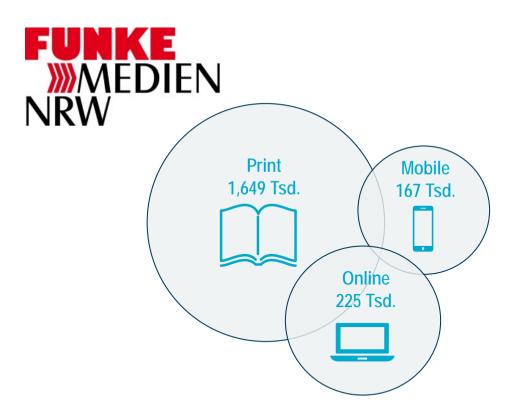
(on monthly basis)

		in Mio.
•	TV Movie (Print) / tvmovie.de (Internet)	0.43
•	TV Movie (Print) / TV Movie (Mobile + App)	0.25
•	tvmovie.de (Internet) / TV Movie (Mobile + App)	0.32
•	TV Movie (Print) / tvmovie.de (Internet) / TV Movie (Mobile + App)	0.08

TV Movie Print: reader per issue TV Movie (2x) tvmovie.de: stationary online usage (Big Screen)

TV Movie (Mobile + App): mobile usage tvmovie.de/MEW as well as via apps





Cross media combination Funke Medien NRW: 1,970 thousand (time horizon: day)

# Overlapping (on daily basis)

		เม แเงน
•	Funke Medien NRW (Print) / derwesten.de (Internet)	38
•	Funke Medien NRW (Print) / WAZ (Mobile)	27
•	derwesten.de (Internet) / WAZ (Mobile)	11
•	Funke Medien NRW (Print) / derwesten.de (Internet) /	
	WAZ Mobile	4

Funke Medien NRW (Print): reader per issue Funke Medien NRW 850 Gesamtausgabe inkl. IKZ derwesten.de (Internet): stationary online usage (Big Screen) Der Westen (Internet) WAZ (Mobile): mobile usage WAZ/MEW



in thed

# Qualitative Media-Insights enough and to spare

Media use, advertisement, magazines und newspapers as well as...

# Media in general

14 Items

#### Media use:

- I use media primarily to obtain information
- It is important to me to have reliable sources of information
- I use media in particular to relax and unwind
- I try to stay up-to-date by checking news media several times per day

. . .

# \*Advertisement

11 Items

#### Attitudes towards advertisement:

Advertisements in... (magazines, newspapers, TV etc.)

- ... are informative
- ... encourage to buy
- ... are authentic
- ... are entertaining...

6 Items

#### Statements on advertisement:

- I actually consider ads to be relatively useful
- Product samples, discount tickets or coupons have encouraged me to buy a product at least once ...

# Magazines & Newspapers

29 Items

#### Thematic interests:

- Garden and plants
- Food, cooking, recipes
- Partnership
- Stars, celebrities ...

#### Reading venues:

- At home
- When in waiting rooms
- At the hairdresser's
- At work/in the office ...





# Qualitative Media-Insights enough and to spare

...internet use, social media and second screen



#### **Popular TV Genres:**

- News
- Entertainment shows
- Quiz shows
- German crime series/thrillers
- Football
- Formila 1
- Reality shows
- Docu Soaps
- Daily Soaps
- Cooking shows

• •

# Internet & Social Media

15 Items

9 Items

#### **Activities:**

67 Items

- Accessing news and other information via media pages
- Sending and receiving emails
- Maintenance of business contacts

#### Statements:

- I have often reported on the internet about my experience with products and services and written comments for valuation websites or similar websites
- I use social networks when I need to contact someone immediately ...

# \* Second Screen

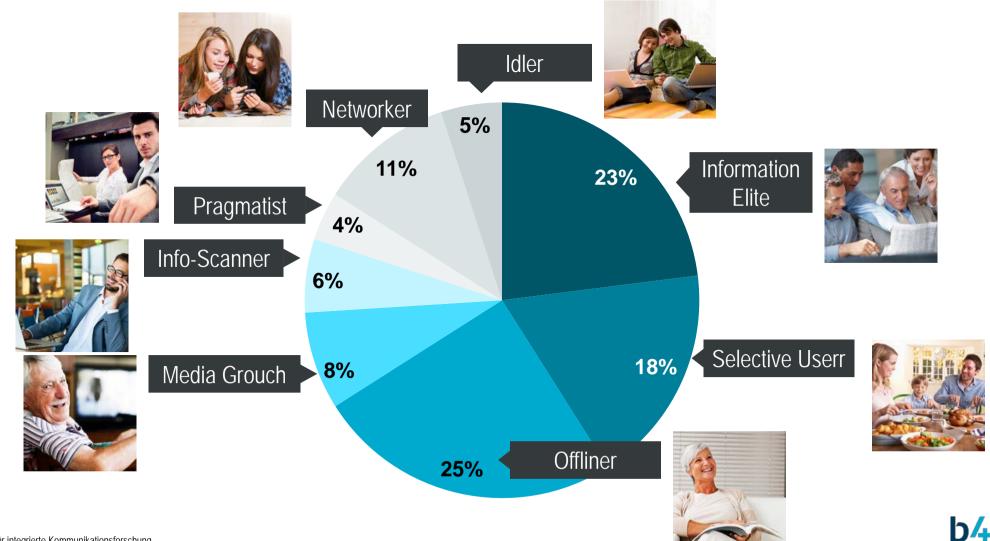
Internet use while watching TV:



- I mainly use my smartphone or tablet computer during commercials
- I use these devices to divert myself if the programme is temporarily boring.
- I usually use the smartphone or tablet computer when watching TV for things which have something to do with the current programme (e.g. look for background information, talk about current programme with friends) ...



# Media User Typology



# Media User Typology

#### Outline I



Type 1: Classical Information Elite (potential: 23%)

This highly educated, high-income type attaches great importance to in-depth, reliable news from economy, politics and science and primarily

relies on proven print publications respectively their online offers.

Ownership of tablet computers and smartphones as well as usage of social networks are below average.



★ Type 3: Digitally Organised Pragmatist (potential: 4%)

This is the type with the highest income and they are searching for ways to get a quick overview and timesaving support in his perfectly timed everyday life. They know how to take advantage of digital and mobile media in order to achieve this goal. Smartphones and tablet computer belong to their standard equipment and using apps is part of their daily routine. Their usage of print media is above average. They have a wide range of interest with a focus on technologically related topics.



Type 2: Continuous Info-Scanner (potential: 6%)

They have a high level of formal education and a clear income far above average and they are permanently in contact with some type of media. They seek in-depth information, escape and inspiration several times a day, at any time and anywhere. The Info-Scanners use digital media avidly, almost all of them have tablet computers and smartphones. App usage is far above average. They use social networks keenly and often in jobrelated context as well. Magazine reading is at an average, but they have a wideranging reading interest. They put a special focus on technologically related topics.



Type 4: Mobile Networker (potential: 11%)

They are the youngest type and often still in training. Media provide them first and foremost with entertainment, but also with relaxation and escape and serves as a source of information. Social networks is their magic word and there is hardly one of them who does not have a facebook account. They are well equipped with smartphones, but often do not have enough money to buy tablet computers. They use magazines and TV very selectively.



# Media User Typology

#### **Outline II**



Type 5: Entertainment-oriented Idler (potential: 5%)

They seek relaxation and like to be entertained. Their computers are indispensable for this purpose. You will not find a tablet computer in their households (yet). They prefer information to be brief and concise. They appreciate the widely used social networks for facilitating swift communication and being an uncomplicated way of getting to know new people.



→ Type 7: Family-oriented Selective (potential: 18%)

People of this type display a behaviour of media usage below average with the exception of listening to the radio. They are reserved towards the internet. They are especially interested in reading about creative design and family topics.



Type 6: Entertainment-oriented Offliner (potential: 25%)
This is the oldest, mainly female type with low education and low income who favours primarily popular magazines and TV, above all seeking relaxation and entertainment. Online and mobile activities do not play a significant role. There is great interest in celebrities, stories about individual fates and needlework.



Type 8: Uninterested media Grouch (potential: 8%)

The poorly educated and lowincome media grouch is neither fond of classical nor digital media types. Only an interesting football match will draw him towards the TV screen

# Media User Groups

#### For initial orientation

# Implementation Media User Groups

Media user groups serve to achieve an initial categorization of users within the individual media types. They are divided into four groups representing their use intensity.

The frequency of contact with a media of a particular type, for example with magazines, indicates which of the four groups a user belongs to. The frequency of contact data is summed up and, depending on the amount of the sum, the interviewee will belong to one of the four categories.

The median principle is applied on this process: Consequently the statistic distribution is cut into four parts. The upper, most contact-intensive quarter is referred to as "++", the lowest, contact-weakest, as "- -".

(Basis for this division is the distribution of the weighted total random sample or the subpopulations, in which the respective media use can take place in principle.)

	Basis		Zielgruppen Entscheider Geldanlagen	
	Mio.	% vert.	% vert.	Index
Basis	69,56	100	100	100
Medianutzergruppen Zeitschriften				
Zeitschriften ++	17,40	25	27	107
Zeitschriften +	17,35	25	28	114
Zeitschriften -	17,37	25	26	104
Zeitschriften	17,44	25	19	75
Medianutzergruppen Zeitungen				
Zeitungen ++	16,73	24	33	138
Zeitungen +	17,83	26	25	97
Zeitungen -	17,68	25	25	97
Zeitungen	17,32	25	17	70
Medianutzergruppen Print (Zeitungen und Zeit	tschriften)			
Print (Zeitungen und Zeitschriften) ++	17,40	25	28	111
Print (Zeitungen und Zeitschriften) +	17,39	25	29	115
Print (Zeitungen und Zeitschriften) -	17,41	25	25	101
Print (Zeitungen und Zeitschriften)	17,36	25	18	73
Medianutzergruppen TV				
TV ++	16,64	24	18	76
TV +	16,63	24	26	109
TV -	16,53	24	27	114
TV	16,72	24	29	119
TV Nicht EU-Ausländer	3,04	4	0	C
Medianutzergruppen Radio				
Radio ++	17,35	25	36	142
Radio +	17,26	25	29	116
Radio -	17,30	25	21	85
Radio	17,65	25	14	57
Medianutzergruppen Online (Stationär)				
Online (Stationär) ++	13,23	19	23	122
Online (Stationär) +	13,25	19	25	131
Online (Stationär) -	13,23	19	25	133
Online (Stationär)	13,25	19	18	96
Online (Stationär) Nicht-Nutzer	16,61	24	8	34
Axel Springer SE - 2016				



# Media Compass

# How can I reach my target group?



# The Media Compass provides quick insights

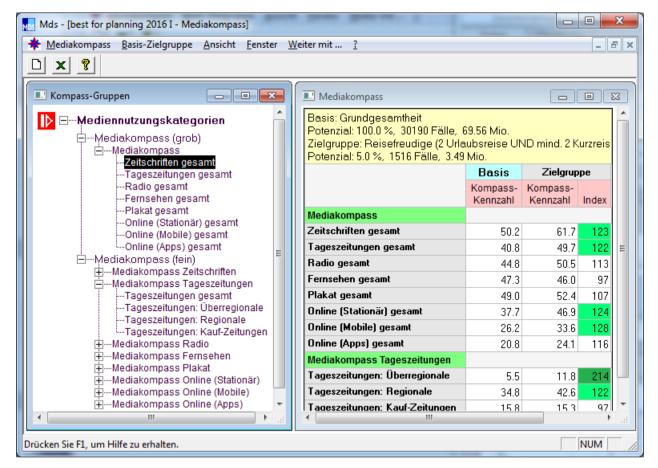
The Media Compass is a tool to support strategic planning. It provides relevant information for media genres and their subcategories in a single measured value.

#### **Construction method:**

Depending on his contact frequency with this media genre, every surveyed consumer is allotted a value between 0 (= no contact) and 100 (= very high number of contacts). The resulting 'compass figure' is compared to the respective value of the basic target group.

#### Interpretation:

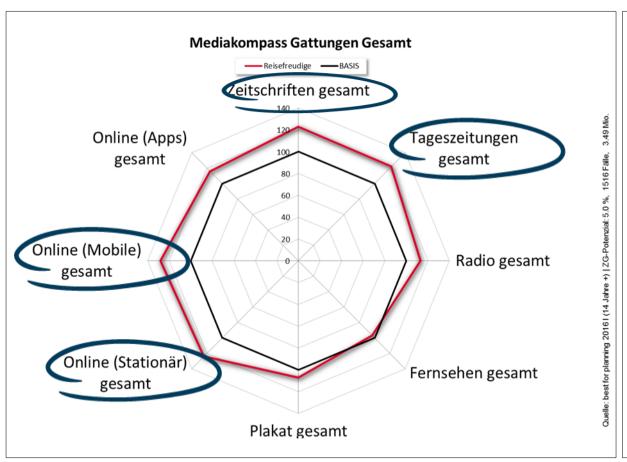
The resulting index provides direct information to which media genres or sub categories the target group has a high affinity, — and to which it has not

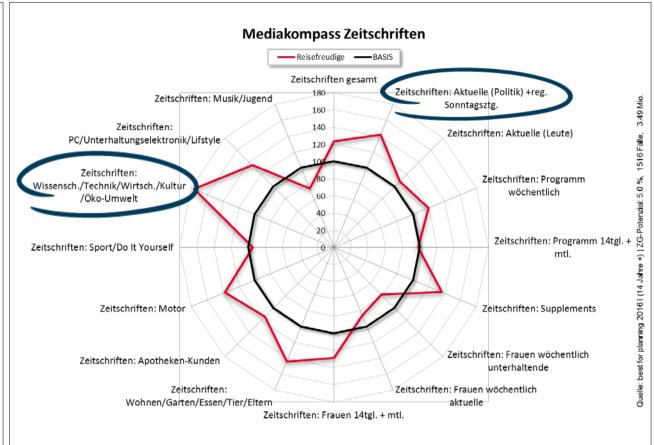




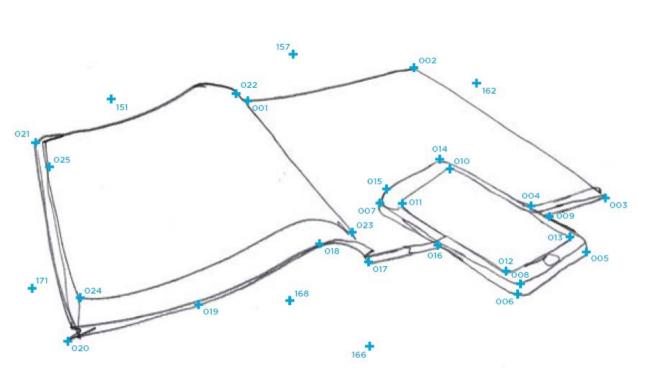
# Insights Media Use

# Example Media Compass for "extensive travellers" (overview and in detail)











# FUTURE PROSPECTS, EVALUATION AND CONTACT

# Contact & Contact Partners

## **Axel Springer**

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**Nicole Bartlitz** 

E-Mail: nicole.bartlitz@burda.com



# **Analysis Programs**

## Media planning programs



- ♣ A media planning program for PCs developed by Axel Springer.
- ◆ The user guidance is based on the planning process and guarantees that an effective and fast tool is available to marketing and media experts.
- + Contact:
  Axel Springer SE
  Marktforschung
  Telephone: 040 34 72 25 07

Mail: mds-service@axelspringer.de



- Network-enabled Windows version for individual survey evaluation.
- With its easy user guidance throughout, the program provides a very large variety of analysis options for beginners as well as for media planning professionals.
- Contact:
   COMsulting
   Gerhard Faehling GmbH
   Telephone: 045 03 35 35 0
   Mail: info@medimach.com



- ♣ A web-based, platform-independent media planning evaluation software (print, radio, TV, online, cinema, posters) to analysis market data and a monitoring tool for content analyses and resonance data.
- ◆ Contact: IMMEDIATE Software für Marketing und Media GmbH Telephone: : 0421 20 71 500 Mail: info@immediate.de



# Next Steps

# Continuous up-date of reach

## September 2016

Adaption to ma 2016
Presse II (magazines,
daily newspapers) and
ma 2016 Internet 3
(online offers) as well
as fusion on the basis
of ma 2015 Intermedia
PLuS (posters, TV) and
ma 2016 Radio II

#### December 2016

 Fusion on the basis of ma 2016 Intermedia PLuS (TV), ma 2016 Radio II Update und ma 2016 Poster

## March 2017

New adjustment to ma 2017 Presse I (magazines, daily newspapers) and to ma 2016 Internet 9 (online offers)

# September 2017

Release of b4p 2017



# **THANK YOU!**

Gesellschaft für integrierte Kommunikationsforschung mbH & Co. KG

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